

Vision

To offer our community a specialist palliative care service focused on end of life issues and care.

Mission

Ballarat Hospice Care, using a skilled, multidisciplinary team approach, facilitates with compassion the provision of home-based holistic palliative care to anyone facing end of life issues.

Primary Objectives

- To provide specialist palliative care equitably and responsively within available resources
- To promote palliative care values within the community

Philosophy & Core Values

- The care of patients must acknowledge the whole person in their social context
- Suffering, grief, loss and death are a part of life
- We will strive to relieve suffering by providing information relevant to the patient and carer which reflects their choice
- All patients and carers are entitled to open, honest communication which respects choice and autonomy; caring for ourselves and each other enables us to care for others
- Bereavement support is an essential element in supporting people after significant loss

Give to Help Hospice Grow

Ballarat Hospice Care aims to enable 100% of people with complex palliative care needs, who are choosing home-based palliative care to receive that care – at home.

To continue to meet community demand and strengthen our position as a regional leader in home-based specialist palliative care, we need a new home. Our current facility no longer accommodates the needs of our community, patients, carers, staff and volunteers. We have the location and now need the funds.

A new facility will help us to provide more nurses, counsellors, e-medicine, equipment, volunteers and education.

Give to Help Hospice Grow – Donate today.

www.ballarathospicecare.org.au

Useful Websites

www.ballarathospicecare.org.au	www.betterhealth.vic.gov.au
www.pallcarevic.asn.au	www.palliativecare.org.au
www.advancecareplanning.org.au	www.caresearch.com.au
www.health.vic.gov.au	www.carersvictoria.org.au
www.multicultural.vic.gov.au	www.glhv.org.au

Office hours: 9 - 5.30pm Monday - Friday

Visit: Ballarat Hospice Care Inc.
312 Drummond St South. BALLARAT 3350

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Ballarat Hospice Care Inc.
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BALLARAT 3353

Email: admin@ballarathospicecare.org.au



**BALLARAT
HOSPICE
CARE INC.**

Home Based Palliative Care



Making a difference to the lives of
people living with life-limiting illness,
their families and carers.

www.ballarathospicecare.org.au

What is Palliative Care?

Palliative care may affect all of us at some stage in our lives whether as a patient, carer, family member, neighbour or friend. However, many of us do not understand what palliative care means.

When someone has an illness that cannot be cured, palliative care may be suggested. Palliative care is the part of healthcare provided to people who have a progressing illness when cure is no longer the aim of treatment, instead, maintaining the best quality of life possible becomes the priority.

Managing symptoms is an important part of this. Palliative care addresses physical symptoms (e.g. pain, nausea) as well as helping with emotional, spiritual and social needs.

What is Ballarat Hospice Care Inc?

Ballarat Hospice Care, incorporated in 1985, is a not-for-profit organisation that was established in response to community need, a need that continues to grow with the increasing population. Partly funded by Government, Ballarat Hospice Care relies on donations and bequests to thrive.

What area does Ballarat Hospice cover?

Ballarat Hospice works with local health services to support referred residents from the communities of Greater Ballarat, Shires of Hepburn, North West of Golden Plains and Moorabool West.

What does Ballarat Hospice offer?

We offer 24hour specialist palliative care through a coordinated team approach (between you and your health care workers). We provide support to patients who are registered with Ballarat Hospice, and their families and carers.

Specialist Palliative Care Nurses

- Work closely with your General Practitioner (GP) and relevant specialists
- Facilitate referral to Palliative Care Doctors and nurse practitioner

Supportive Care Team

- Advocacy Support and Counselling
- Grief and Bereavement Support
- Spiritual Support and words of life
- Patient Support Volunteers

Equipment loan

- Shower stools and chair, wheel chairs, electric lift chairs, electric beds and more.

Education

- Offer information to carers who are preparing to support a loved one who is requiring palliative care services in the home
- Offer in-house education on a one-on-one and as needed basis
- Offer education to health and community services, schools and community groups

How to make a referral?

With patient's consent, Ballarat Hospice accepts referrals in writing (including self-referrals with the support of a GP). Referrals can be sent electronically, email, mail or fax.

Reasons why a referral might be made

If you have an illness that cannot be cured, your GP and health team will talk about advance care planning where the focus is on living well, being supported and remaining connected to your health care workers. Ballarat Hospice helps you to understand your progressing illness and how to navigate the health system to ensure you have the best quality of life.

Service Fee

All care and equipment offered by Ballarat Hospice is FREE for patients registered with our service.

How you can support Ballarat Hospice Care

Assistance and support to improve the range and reach of services can be given in many ways including;

- Volunteering
- Becoming a Guardian
- Donations and bequests
- Becoming a member
- Consumer feedback

Our Values

