



**BALLARAT
HOSPICE
CARE INC.**
Home Based Palliative Care

2018-19
ANNUAL REPORT



**BALLARAT
HOSPICE
CARE INC.**
Home Based Palliative Care

OUR VISION

To offer our community a specialist palliative care service focused on end of life issues and care.

OUR MISSION

Ballarat Hospice Care, using a skilled, interdisciplinary team approach, facilitates with compassion the provision of homebased, holistic palliative care, to anyone facing end of life issues.

OUR PRIMARY OBJECTIVES

- To provide specialist palliative care equitably and responsively within available resources.
- To promote palliative care values within the community.

OUR PHILOSOPHY AND CORE VALUES

We believe:

- That the care of patients must acknowledge the whole person in their social context.
- That suffering, grief, loss and death are a part of life.
- We aim to relieve suffering by providing information relevant to the patient and care which reflects their choice.
- That all patients and carers are entitled to open, honest communication which respects choices and autonomy.
- That caring for ourselves and each other enables us to care for others.
- That bereavement and support is an essential element in supporting people after significant loss.

FAREWELL

Valued members of the Committee of Management; Dr Claire Hepper and Jo Watson retired during the 2018 and 2019 year.

Ballarat Hospice Care greatly appreciate their insight, knowledge and contribution of their skills to implement the strategic vision of Ballarat Hospice Care Palliative Care Hub.



We farewelled Liz our dedicated staff member who worked with BHCI since 2007.

Liz worked with compassion and care of the patients and their families as a Welfare Worker and Grief and Bereavement Counsellor. Liz was greatly appreciated and will be missed by many.

RECOGNITION



Vicky Smith, Specialist Palliative Care Nurse has worked with Ballarat Hospice Care since 2008 where she has made significant contribution to service development and research.

Her work undertaken in strengthening renal and palliative care has been published and has been presented at state, national and international conferences. Vicky's contribution to her everyday practice and her ideas of innovation are greatly appreciated and valued.



Mel Mattinson, who has worked with Ballarat Hospice Care since 2009 is now our Clinical Operations Manager; appointed January 2019.

We greatly value the 10 years of service to Ballarat Hospice Care. In her quiet way Mel achieves so much. Mel previously had the role of Educator; Integrating Palliative Care where she made significant difference in our approach to education within our organisation and to external services. Mel has taken on extra professional studies to strengthen her performance in her new role and will continue to make a positive difference to Ballarat Hospice Care.



We acknowledge the traditional custodians of the land on which we stand, the Wadawurrung people. We pay respect to those Elders past, present and emerging and, to Aboriginal Elders of other communities who may pass through this way.

COMMITTEE OF MANAGEMENT

PATRON	Rob Knowles AO
CHAIRMAN	Geoff Russell
DEPUTY CHAIRMAN	Kevin Harper
TREASURER	Stephen Lewis
MEMBERS	Neale Gribble Dr Claire Hepper Meredith Johnson Reverend David Leach Sandra Marston Jo Watson

SUB-COMMITTEES

EXECUTIVE FINANCIAL SUB-COMMITTEE

Stephen Lewis, Geoff Russell, Sandra Marston, Carita Clancy, Kerrie Smith

RISK MANAGEMENT SUB-COMMITTEE

Neale Gribble, Meredith Johnson, Carita Clancy, Karen Taylor

MARKETING SUB-COMMITTEE

Kevin Harper, Reverend David Leach, Carita Clancy

QUALITY AND RISK COMMITTEE

Geoff Russell, Meredith Johnson, Carita Clancy, Karen Taylor

STAFF

EXECUTIVE OFFICER: Carita Clancy

CLINICAL OPERATIONS MANAGER: Melanie Mattinson

MEDICAL DIRECTOR: Dr David Brumley

ADMINISTRATION: Lee, Caryl

SPECIALIST PALLIATIVE CARE NURSES:

Leanne, Phillip, Janine, Mandy, Sharon, Vicky, Pauline, Debbie, David, Katrina and Shelley

QUALITY AND RISK COORDINATOR / MANAGER OF VOLUNTEERS: Karen

SUPPORTIVE CARE TEAM:

We welcomed Glenda as the Supportive Care Team Coordinator in November 2018 to work with Paula and Liz (Farewelled January 2019).

EQUIPMENT LOAN SERVICE: Peter

CHIEF FINANCE OFFICER: Kerrie

PAYROLL: Judy Danvers (welcomed October 2018)

STAKEHOLDER ENGAGEMENT OFFICER:

Karol (Farewelled 26th June 2019)

OP SHOP MANAGER: Heidi

UPDATE QUALITY AND RISK

Referrals going up, appropriate admission reflecting the right service and right time, home deaths are steady and are driven by patient choice, deaths have increased along with contacts. The after-hours service, which is one of the most valued parts of our care is being managed well and within budget; calls are reduced along with call outs which reflects improved planning during business hours.

CLINICAL SNAPSHOT 2018 - 2019



368
Referrals



293
Admissions



257
Separations



220
Deaths



66 (30%)
Home Deaths



1,968
Unique Number



16,965
Contacts



652
Calls



218 (33%)
Call outs

STILL THE PATIENTS AND FAMILIES ARE OUR FOCUS

"Thank you for taking such beautiful care of our Dad over recent months and years – we appreciate all you have done very much."

"You have been extremely supportive through our difficult time. Words are not enough to express to you how grateful we are for your help, support and knowing you were there when we needed it most."

"Thank you to all you wonderful kind people for the caring way you looked after our gorgeous wife and Mum."

STATEMENT FOR VOLUNTARY ASSISTED DYING

Ballarat Hospice Care does not actively participate in the act of Voluntary Assisted Dying. Should a patient choose voluntary assisted dying; we will continue to offer quality palliative care to patients and families enabling them to live, die and grieve well.

CHAIR AND EXECUTIVE OFFICER'S REPORT

Ballarat Hospice Care; Palliative Care Hub; The story so far and still growing...

The Hon. Jaala Pulford officially opened Ballarat Hospice Care palliative care hub on behalf of Minister for Health; The Hon Jenny Mikakos the building on the 2nd October 2019 which is out of timelines for this Annual Report but it has happened and we can't wait until next year's Annual Report to share our story.



Carita Clancy

Carita Clancy
Executive Officer



G. P. Russell

Geoff Russell
Chair

It was the community who recognised the need for a hospice service back in 1983. There is so much more to document about our history but this excerpt that follows is a beginning; a meeting was convened at the Ballarat Trades Hall and as per Jenny Beacham of Hepburn Springs:

"I was sitting in the Trades Office one day when Frank Self a retired metal trades union organiser called in. I did not know Frank really well but he was a leader in the movement in Geelong.

He was in Ballarat visiting Lorna Bird the wife of Lou Bird and the mother of George and John Bird all of whom were involved in the unions at the Ballarat workshops. Frank Self; advised that Lorna was ill with cancer and did not have long to live. I personally never knew Lou or Lorna but knew George and John well. Frank Self then said that in Geelong Doctors /community etc. has started a hospice and it was a pity that there wasn't something like that in Ballarat where Lorna and others could in their circumstance be cared for.

I then made some inquiries re how Geelong hospice was established and mapped out a plan to see if like or similar could be established in Ballarat. We wrote to Doctors, prominent locals, the religious fraternity, etc. and I also contacted from Geelong I think he was a specialist or prominent Doctor who had been very much involved in the establishment of the Geelong Hospice and invited them to a meeting at Ballarat Trades Hall.

The meeting was held in room (6) now Saines Solicitors office, following a Trades Hall meeting which we held in the Chambers prior. We expected just a few to come along. Room 6 was packed, standing room only and Brian Murray

President, myself and Harold Foo hosted the meeting (Brian chaired the meeting) on behalf of the TLC. We did get a shock at the level of interest.

The Geelong representative was good and in a way challenged Ballarat by saying there was no reason why a hospice service shouldn't be established in Ballarat as there was an obvious need and he conveyed the detail as to how Geelong had been successful. As always with worthwhile things, community interest is always forthcoming and the major players were keen to go forward with the establishment of the Hospice service.

At that meeting chaired by Brian Murray it was agreed that Ballarat needed a hospice and that one be established. Further community meeting with various representative followed with from memory, I believe, Francis S Knight good old Frank we asked to represent Trades Hall. The rest is history as they say, and we got back to pursuing union issues and membership while Hospice was established as a result of a wide range of community representative's efforts.

Let me not suggest we established hospice, but the Ballarat Trades Hall did bring the need for a Hospice care to the attention of the community, and took the initiative and convened the meeting that set the process in train as a result of that conversation with Frank Self".



The common thread in the development and growth of our service is our community and the support given to us in so many ways. The other strength is that we have held true to our values that we practice in our everyday work and our ability to fit into the jigsaw of health care within our service area and be welcomed to be an integral part in caring for people requiring palliative care and who wish to be cared for and to die at home if that is their choice.

In 2007 we cared for around 50 - 70 patients at any one time. Today that number ranges from 180 – 190 and this is excluding our offer of bereavement support equalling 157% increase with an 83% increase in our staffing EFT.

We have responded to the increase in patient numbers by adapting our model of care accordingly through the use of phone and technology resulting in more people being cared for and connected with our service while in a stable phase of care allowing to increase our face to face in home care for people in an unstable or terminal phase of care. Implementing our service plan.

In 2009 we applied for a funding grant through the Ballarat Foundation to which we were successful – Vicky Smith one of our palliative care nurses and I were very excited because we knew we could make the changes required to improve how we care for people who are over 65 and with end stage kidney disease in partnership with Ballarat Health Services, Dialysis Unit. Our aim was to improve options for these people and inform them about the care that was available from a palliative perspective and to support the Dialysis Nurses. In short we had the partnership, we had the funding but we didn't have space for a desk. At 312 Drummond St South we have reconfigured, redesigned, reclaimed decommissioned toilets, knocked down walls and put walls up. We had one counselling room and a meeting room that had 8 different purposes. It is fortunate that we are creative and flexible and have a healthy team spirit.

We had a dream; bottom line if we were to implement the Government's End of Life Framework, undertake research and offer and expand an innovative model of care we needed more room. With guidance from our friends, the Committee of Management set a strategic agenda in May 2015; this work was led by Michael Coleman and Geoff Russell.

We developed a Service Plan which the palliative care hub is designed from – we are certain we will have “should of done” moments but thus far we have pretty much hit the mark.

The Committee of Management identified that we could have a dream but we needed a solid foundation to the dream. Integra were supportive when we were exploring options along with the City of Ballarat. We searched Ballarat and spoke to everyone who we thought would give us sound advice, we looked at industrial land, crown land, integrating with Phoenix at Sebastopol, buildings to be renovated and restored, new builds and old builds. In these early explorative conversations Integra were in the first stages of developing Lucas and they gave us something to think about. We concluded that we were committed to the service plan and a new build.

The decision was made to purchase the land and aim for a purpose built construction. Land was being divided, made affordable and the support from Nick and Matt from Integra was greatly appreciated. We put a deposit on Lot 60 on Sturt St Alfredton.

We negotiated with Bendigo Community Bank and launched a “Give to help Hospice Grow” appeal in February 2016 which received untold generosity of individual, foundation and corporate donations, fundraising activities organised by community members such as the Black Tie Evening, country dances, our annual movie night at the Regent Cinema and successful grant applications to grow our model of care through projects that demonstrated the care that could be expanded given the space.

We applied for funding through the Regional Health Infrastructure Fund (RHIF). The application was 12 pages long; we sent that off; with approximately 1500 pages of support documents – we were ready! On the 18th September 2017 we had a short notice visit from Hon Jill Hennessy, the then Minister for Health and in the company of Hon Jaala Pulford and Sharon Knight MP to announce a \$6.2 million dollar grant. This visit was so special to us not just for the grant money but the time was spent together and it was filled with compassion, resilience and positive expectation and in Jaala's words:

“Hospice's new Hub will enable the extraordinary skill and care provided by staff to people in our community to be extended to even more patients and families. If the new building means that more people will be able to have a good, or better, death, in their own home then what a wonderful thing it will be.”



We could not have achieved what we have without the support of the past and current parliamentary members. From the beginning there was a local bipartisan approach to supporting Ballarat Hospice Care with support from Rob Knowles AO, our Patron and Jaala, Sharon and Joshua Morris making representations to state parliament on our behalf.

With the success of our RHIF application we commenced the build in August 2018. We had great architects; Charlotte and Alan from Morton Dunn, who understood our service and function. Resicare builders; Matt, Kay, Travis, and Jay – all very patient, caring and willing. A cohesive Project Control Group which included Committee of Management representation, from the Regional Office' John Koopmans, Karol Bowden (our Stakeholder Engagement Officer), the support of Jeff Hausler from DHHS Health Capital Program and Mark Powell from the City of Ballarat.

We had a small but dynamic user group. To the staff and volunteers we sincerely thank you for trusting us and for your honest opinions on our choices. I need to especially acknowledge Lee (Reception), Janine (Specialist Palliative Care Nurse, Caryl (Reception) and Pete who manages our equipment loan service; you have taken yourselves out of your comfort zone many a time and we appreciate your efforts and results. For the garden designed by David Hay (Thomas Hay Landscape Architects) and a thank you Vicky and Phil (specialist palliative care nurses) and the guidance from BRI.

The decorating is subtle. We were fortunate to have met Diana Tennant; a talented interior designer who understood what we were trying to achieve – we are not a medical centre, nor a community health centre, nor do we have a corporate or industrial approach and we care for people across the ages – what the staff and volunteers called for, was homey with style and little clutter. A calm and quiet place to find information and care that will help understand about living and dying well, to truly make informed decisions and a haven for all who use it – a 'safe landing place' for anyone dealing with end-of-life issues. Where people feel safe to talk about the emotional roller coaster they are on and where this offer of care can be provided in a safe and confidential way.

Our vision is to ensure that this palliative care hub is inviting and one that puts a positive face on palliative care and what it has to offer. A building that is accessible and inviting for patients, their families and carers.

It will be a place where our external partners will feel welcome and one that enables the fostering of strengthened relationships in offering and delivery of care in a coordinated and integrated way.

This building will meet our needs and one that reflects the implementation of our values. One where staff have a much better working environment and allows for innovation and flexible options for service delivery. There are dedicated spaces for our volunteers, clinical care and counselling with dedicated areas for education and health promoting palliative care for our volunteers, staff, patients and carers, partners and our community. The meeting rooms intentionally are not branded as Ballarat Hospice Care so that visitors can make them their own.

A sustainable building with solar panels, the opportunity for batteries, water collection and controlled zoned heating and cooling. There is a lot to learn about this building which we are looking forward to with excitement.

We left Drummond St on the 24th September 2019 and our main priority was to ensure that the patients and families did not have their care interrupted. The building is complete but the moving in and settling will continue. Thanks to Mulcahy IT and Centrepont; our internet and phones are essential and as mentioned our patients and their families our priorities. There are still the finishing touches which include our Remember Me Wall, acknowledgment to the custodians of this land, acknowledgment of our past and memorabilia, uncomplicated artwork, displayed compliance and final touches to the garden.

We are sure that you have worked out by now that this building, this palliative care hub means a lot to us not only because it looks and feels great, also because it has opportunity to influence the understanding of palliative care and making it everybody's business and the ability to implement the goals of the End of Life and Palliative Care Framework.

Our friends and supporters mean so much to us. With the support of the Regional Health Infrastructure Fund, Department of Health and Human Services; we did this together, this building will house the services of Ballarat Hospice Care well into the future, but it belongs in the heart of our community and wants to be shared.

STATEMENTS ABOUT THE BUILDING

VISITORS

- So calm and peaceful
- Uncluttered
- Tranquil
- Lends itself to functions

STAFF

- Space available to respond to urgent need
- Outlook green, the light – both so good for mental health and wellbeing
- Cups match our plates and not chipped
- Sense of pride and talking about the hub and its' potential
- Removes the barriers and maximises the potential to get the best out of my day
- Private and caring area for family meetings which include exterior spaces.

IMPLEMENTING TELEHEALTH IN REGIONAL AND RURAL COMMUNITY PALLIATIVE CARE.

The purpose of the project was to test new ways of providing palliative care in a rural community by building on the findings of two previous projects (Patient Phone Visits Project; Telehealth at Ballarat Hospice Care Inc.) Department of Health and Human Services (DHHS) \$65,583 budget and project timeframe October 2018 – March 2019. In close collaboration with nursing staff, the following processes and tools have been developed, tested in the everyday palliative nursing practice as well as reviewed and revised:

- A process map for the use of video during an unplanned audio call
- Staff procedures for scheduled and unscheduled video calls
- Satisfaction check lists for patients, nursing staff and other health professionals
- A screening tool for the telehealth capability of patients
- Patient journey map through BHCI.



Thank you to Susan, Emily, Diane & Lydia who worked with Vicky (pictured) in developing this project.

OP SHOP

In 2013 Ballarat Hospice Care had a vision to have an Op Shop to provide funding support to enhance the services it offered. The doors opened at the Drummond St Church in March 2014, which quickly morphed into a store in Lt Bridge Street, Ballarat in May 2014. With the success of the Lt Bridge Street it was soon realised another store was needed.

A beautiful store at 723 Sturt was the beginning of something very special for the Friends of Hospice Op Shop. The potential to grow this store was recognised and Ballarat Hospice Care took the opportunity to amalgamate resources and made the decision to close Lt Bridge Street in July 2018. With the help of a remarkable team of 34 volunteers, and with the guidance of management from Ballarat Hospice Care the store has now firmly stamped its place as being a firm favourite for both mainstream and op shoppers alike.

This is a really great time to thank our customers, our donors who provide us with high quality donations and most importantly our volunteers.



Wendy, Sue, Laureen, Karen (Manager Volunteers), Susie, Jan & front Bev, Kate, LaLa

LOLA CAMPBELL FUNDRAISER

As in previous years Lola Campbell was kind enough once again this year to put on a remarkable event that had the Ballarat community rocking along to a Country song. Lola's Country Rock Fundraiser was as popular as ever with much sought after bands and musicians in attendance.

Lola donated 100% of the takings to Ballarat Hospice and raised over \$3,300.

This type of ongoing community support is invaluable to our organization and we recognise the efforts required to run an event of this calibre.



DONATIONS

FINANCIAL GUARDIANS

Amanda Larcombe
 Anne Cole
 Arthur Sowter
 Baird & McGregor Lawyers
 Bernice Hodgson
 Bruce Morley
 Chris Hindhaugh
 D Fiddian
 Debbie Bell
 Diana Stonehouse
 Don & Sharon Moss
 Dulcie Brooke
 Geoff Russell.
 Geoffrey Beck
 Glenise Cassidy
 H W Menadue
 Heather Dolling
 Helen Cox
 Helen Weadon
 Henry Martz
 Herbert Smith
 Jake Rayner
 Jan Brodie
 Jan Murrhly
 Jillian Gale
 Jim Watson
 John Lampard
 John M Davis
 John Plush
 Judith Perrin
 Justin Burke
 Kaye Maguire
 Keith Ridsdale
 Kelvin Lewis
 Keryn & Bryan Crebbin
 Kevin Allen
 L S Wain
 Les Vercoe.
 Lorraine Ellis
 Malcolm Weaver
 Margaret Doyle
 Margaret Lakey
 Margaret Woof
 Mary Davies
 Mary Haintz
 Michael Toohey
 Mrs Francisca Grady
 Nancy Jackson
 Neale Gribble
 Oldaker
 Pat Cashin
 Patricia Cartwright
 Patricia Govan
 Paula Tobin
 Robert McDonald
 Robin Uebergang
 Rod Clayton
 Rodger Oldaker
 Ruth Devlin
 Sandra Marston
 Shirley Williams
 Special Interest Group Ladies
 Susan Honeyman
 T Foley
 W Hitchins
 Warren Wilkins JP

DONATIONS IN MEMORY

Alberto Massarotti
 Amelia 'Mickey' Couzens
 Anastasia Hilverts
 Anne Thompson
 Bob Whitbourne
 Brian Woolley
 Colin Campbell
 David Hughes
 Elsa 'Dawn' Grant
 Faye Willison
 Frank Donaldson
 Gavin Maguire
 Hayden Shea
 John Hiddle
 John Sellars
 Joshua Harbour
 Julie Irvin
 Kathleen Sims
 Keith Thompson
 Kiara Huie
 Len Ridsdale
 Leonie Weaver
 Lorraine Ann Hitchins
 Lorraine Hitchins
 Lynne Schmidt
 Maree Elizabeth Swan
 Mary Ross
 Neil McCracken
 Norma Batch
 Norma Vercoe
 Patricia 'Dawn' Kelly
 Peter Temple
 Renate Martz
 Robert 'Rob' Tucker
 Ronald 'Keith' Sheppard
 Roslyn 'Ros' Keenan
 Sheila Lavery
 Sinead Pulford
 Susan Molloy
 Ting Ting 'Tessa' Mao
 Ugo Tocchet
 Wendy Collacott
 Wilma Matheson

MEMBERS - BALLARAT HOSPICE CARE

Anne Cole
 Diana Stonehouse
 Emma B Cadby
 Geoff Russell.
 H W Menadue
 Helen Cox
 Jim Watson
 John Plush
 Justin Burke
 Keith Ridsdale
 Keryn & Bryan Crebbin
 Kevin Allen
 Les Vercoe.
 Lorraine Ellis
 Malcolm Weaver
 Margaret Woof
 Mary Davies
 Mary Haintz
 Michael Coleman
 Mrs Francisca Grady
 Nancy Jackson
 Neale Gribble
 Paula Tobin
 Robin Uebergang
 Rod Clayton
 Ruth Devlin
 Sandra Marston
 Warren Wilkins JP

ESTATE BEQUESTS IN MEMORY OF

Estate of the late Mr Tadeusz Urbanowicz-Urbanski
 Estate of the late Isabelle Mary North
 Estate of the late Janet Diny Lina Wagenvoort
 The Isobella Foundation
 Glenyis McIver Charitable Trust
 Timbeck Charitable Trust
 E D Black Charitable Trust

GENERAL DONATIONS

A & S Crocker
 A L Rose-Innes
 Albie Couzens
 Alexandra Smith
 Annette Martin
 Anonymous
 Australian Tractor Pull
 B & P Dickson
 B Hasset
 Ballarat Aquatic Ladies Group
 Ballarat Clarendon College
 Ballarat Combined Charities Card Shop
 Ballarat Go Dancing
 Ballarat Medical Centre
 Beth McKechnie
 Bill Radley
 Central Wendouree Bowling Club Inc.
 Christine Odea
 Church Mice Quilters
 Cinque Oakley Senior Lawyers
 Claire Ford
 Daniel Gehrig
 Dawn Perry
 Deanne & Geoff Herreen
 Debbie Boath
 Diane Collacott
 Dorothy Donaldson
 Dorothy Kemp
 Doug & Val Raper
 Dr Keith Ho
 Dulcie Young
 Felicity Woolley
 Findex Community Fund
 Fowkes Family
 Galyna Say
 Gayle Sellars
 Geoff Molloy
 Greg Madden
 Grill'd Ballarat
 Helen Reiniets
 Helen Siddel
 Henry Martz
 Herbert Smith
 Integra
 James Baumbick
 Janis Loveday
 Jarrod & Tamara Waterhouse
 Jean Corser
 Jennifer Kirk
 Jete Exploring Dance
 Jo Francis & Bob Siemensma
 Jo Waterhouse
 Joan & Ron Wilson
 Joanne Ham
 Jodie Thompson
 John Chuk
 John Matheson
 John Minogue
 John Ross
 Josie Everard
 Joyce Ogier
 June Whitbourne
 K Masterson
 Kaye Maguire
 Keith Ridsdale
 Kelly Cunningham
 Laurie Morrison
 Les Vercoe
 Leslie Schmidt
 Linda Tocchet
 Livingston Family
 Lloyd Sims
 Lois Sheppard
 Lola Campbell
 Louise Quigley
 Malcolm Gamston
 Marg McPhee
 Margaret Bradford
 Margaret Chester
 Margaret Daly
 Margaret Leviston
 Maria Ridsdale
 Marie Murphy
 Mary Melcher
 Mini Tractor Pullers
 Mr & Mrs A&L Inglese & Family
 Mrs Diane Smith
 Mrs Hilary Waterhouse
 Mrs Isabel Gribble
 Ms Prue Di Girolamo
 Nancy O'Toole
 Neil & Lori Wood
 Nicole Irvin
 Noel Tozer
 Open House Ladies
 Pam Marchment
 Peter & Anne Byvoet
 Philip Howe
 R A Wilkins
 R G Clutterbuck
 Rob Karmouche
 Robyn Titheridge
 Rosemary Torney
 Roslyn Huie
 Rotary Club of Ballarat East
 Rotary Club of Ballarat Inc.
 Rotary Club of Wendouree Breakfast
 Salvation Army Companion Club
 Shirley Walker
 SJ Blackmore
 Southern Cross Probus Club of Ballarat
 Special Interest Group
 Stanley Lavery
 Stephen Lindner
 Susan Schmidt
 Ted Nason
 Terri Shea
 Terry & Wendy Keenan
 The Lions of Creswick Club Inc
 Therese McKenna
 Trudi Webb
 Val Green
 Valerie Newman
 Vicki Burt
 W Hitchins
 W&D Finance Investments & Loans
 William Fraser



Geoff and Neale

AUDITOR'S REPORT



20 Lydiard Street South
Ballarat VIC 3350

PO Box 605
Ballarat VIC 3353

call (03) 5331 3711

email ppt@ppt.com.au

visit ppt.com.au

Ballarat Hospice Care Inc

ABN 41 839 611 725

Auditor's Independence Declaration to the Committee of Ballarat Hospice Care Inc

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2019, there have been:

- (i) no contraventions of the auditor independence requirements as set out in section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

PPT Audit Pty Ltd
.....
PPT Audit Pty Ltd


.....
Jason D. Hargreaves
Director

20 Lydiard Street South, Ballarat

15 October 2019

STATEMENT BY MEMBERS OF THE COMMITTEE

The responsible persons declare that in the Committee's opinion:

- there are reasonable grounds to believe that the Association is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.

President
Geoff Russell

Treasurer
Stephen Lewis

Dated 16 October 2019

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2019

	Note	2019 \$	2018 \$
Revenue	4	2,700,633	2,474,814
Accreditation		(6,851)	(7,389)
Advertising and marketing		(21,933)	(7,147)
Auditors' remuneration		(19,496)	(11,018)
Depreciation		(80,612)	(75,121)
Employee benefits expense		(1,636,465)	(1,445,008)
Finance costs		(717)	(15,288)
Other operating expenses		(339,719)	(340,327)
Operating surplus		594,840	573,516
Palliative Care Hub capital grant income		4,014,383	180,954
'Help Hospice Grow' land and building fund donations		4,296	107,782
'Help Hospice Grow' land and building fundraising expenses		(7,189)	(63,653)
Surplus before income tax		4,606,330	798,599
Income tax expense	2(a)	-	-
Surplus for the year		4,606,330	798,599
Net gain (loss) on revaluation of investment in listed shares		(27,831)	17,462
Total comprehensive income for the year		4,578,499	816,061

The above statement of financial position should be read in conjunction with the accompanying notes.

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2019

	Note	2019 \$	2018 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	2,142,411	4,558,358
Trade and other receivables	6	190,587	45,371
TOTAL CURRENT ASSETS		2,332,998	4,603,729
NON-CURRENT ASSETS			
Other financial assets	7	475,014	492,198
Property, plant and equipment	8	6,031,493	2,130,034
TOTAL NON-CURRENT ASSETS		6,506,507	2,622,232
TOTAL ASSETS		8,839,505	7,225,961
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	9	115,744	319,687
Provisions	11	246,636	207,763
Other liabilities	12	504,841	3,077,789
TOTAL CURRENT LIABILITIES		867,221	3,605,239
NON-CURRENT LIABILITIES			
Borrowings	10	-	235,999
Employee benefits	11	49,443	40,381
TOTAL NON-CURRENT LIABILITIES		49,443	276,380
TOTAL LIABILITIES		916,664	3,881,619
NET ASSETS		7,922,841	3,344,342
EQUITY			
Reserves	13(a)	495,257	428,789
Retained surplus		7,427,584	2,915,553
TOTAL EQUITY		7,922,841	3,344,342

The above statement of financial position should be read in conjunction with the accompanying notes.



**BALLARAT
HOSPICE
CARE INC.**
Home Based Palliative Care

OFFICE

1836 Sturt Street
Alfredton Vic 3350

P: 03 5333 1118 **F:** 03 5333 1119

E: admin@ballarathospicecare.org.au

 /Ballarat-Hospice-Care-Inc

OP SHOP

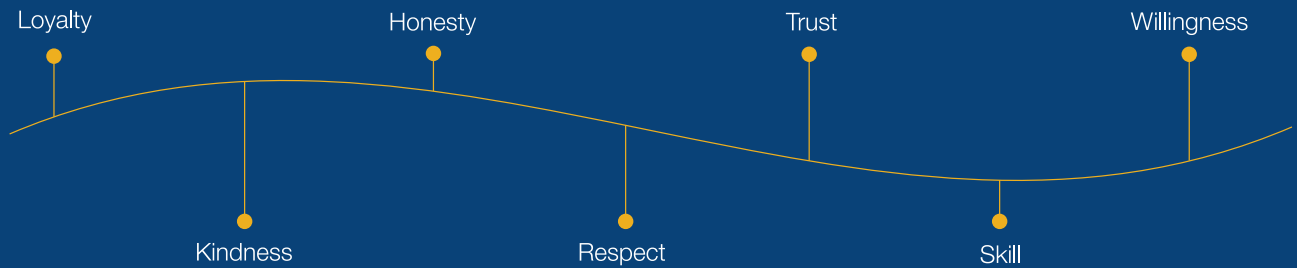
723 Sturt Street
Ballarat Vic 3350

P: 03 5331 3743

E: opshop@ballarathospicecare.org.au

 /Friends-of-Hospice-Op-Shop

OUR VALUES



Like us on Facebook with our
Ballarat Hospice and Op Shop pages.

ballarathospicecare.org.au